



CASE STUDY

Elevating Operations at Pine Valley Golf Club with KDI Office Technology



Overview

Since May 2010, Pine Valley Golf Club has partnered with KDI to enhance their operational efficiency through managed IT services and multifunctional printing solutions. With a focus on delivering exceptional quality and service, KDI has become an integral part of Pine Valley's business operations.



"Pine Valley Golf Club's management praises KDI and Robert Orsimarsi for their outstanding service:

"We have been very happy with the quality of both the Canon copiers and the service provided to us by Mr. Orsimarsi and KDI. I would like to take this opportunity to recommend Robert Orsimarsi and KDI for your copier needs."

- **Director of Information Technology**

Introduction

Company: Pine Valley Golf Club
Industry: Hospitality and Recreation
Client: Pine Valley Golf Club Management

Challenge

Pine Valley Golf Club required a reliable and efficient technology partner to manage its IT needs and provide high-quality printing solutions. The club needed seamless integration of multifunction printers, IT hardware, and comprehensive managed services to support its operations and maintain high standards of service.

Solution

KDI provided Pine Valley Golf Club with:

- Canon Multifunction Printers: High-quality copiers that meet the club's diverse printing needs, supported by KDI's exceptional service.
- IT Managed Services: Proactive support and maintenance, ensuring seamless IT operations and minimal downtime.
- K-Kare Services: Comprehensive IT hardware delivery, setup, and ongoing support, tailored to the club's specific needs.

Partnership with Robert Orsimarsi

Robert Orsimarsi, a key representative from KDI, was instrumental in delivering outstanding service and ensuring Pine Valley's technology needs are met promptly and effectively.

Results

- Enhanced Efficiency: Seamless integration of Canon copiers and IT solutions improved workflow and operational efficiency.
- Reliable Support: Consistent and proactive maintenance minimized disruptions and ensured smooth operations.
- Long-term Satisfaction: Pine Valley Golf Club has expressed high satisfaction with KDI's products and services over the years.

Conclusion

KDI's commitment to delivering high-quality IT and printing solutions has made them a trusted partner for Pine Valley Golf Club. Their dedication to understanding and fulfilling the club's needs continues to drive operational excellence and customer satisfaction