

CASE STUDY



Transforming Education Workflows

CHALLENGE

The school district operated multiple multifunction printers across its facilities. The addition of each new machine brought the need for a fax board and a fax line, resulting in escalating costs. During the back-to-school season, when transfer records were sent via fax, there was a significant spike in fax usage. This surge, coupled with outdated fax equipment, led to consistently missed faxes, causing operational disruptions.

SOLUTIONS

eGoldFax stepped in to address these challenges, by providing secure, reliable, and efficient fax services, eGoldFax was able to ensure that sensitive documents were protected and transmitted securely, Busy signals were a thing of the past; this was particularly crucial during peak periods like back-to-school transfers. Additionally, documents were received in a digital format (PDF).

BENEFITS

Benefit One

By transmitting sensitive documents securely, the risk of unauthorized access or data breaches was significantly reduced.

Benefit Two

Eliminated the problem of busy signals, ensuring that all faxes reached their intended recipients promptly.

Benefit Three

Streamlined workflow by eliminating the need to scan and shred paper documents, reducing manual labor and operational costs

AT A GLANCE

Challenges

- Escalating Costs with Each New MFP
- Inefficient Fax Workflow During High-Volume Periods
- Consistently Missed Faxes Due to Busy Signals

Benefits

- Enhanced Document Security
- Elimination of Busy Signals for Efficient Communication
- Streamlined Workflow with Digital Document Reception



“Our solutions go beyond mere convenience; they translate into enhanced security, cost-efficiency, and seamless workflows.”

Stuart Egli

Account Manager



FERPA

Family Educational Rights & Privacy Act