

CASE STUDY

Enhancing Office Efficiency at CFAR
with KDI and the Ricoh IM C6000



Overview

CFAR, a leader in consulting, has partnered with Keystone Digital Imaging KDI Office Technology to improve their office automation with cutting-edge technology solutions. The recent integration of the Ricoh IM C6000 multifunction printer has significantly enhanced CFAR's productivity and efficiency, demonstrating KDI's commitment to providing top-tier service and support.



"Thank you so much for shepherding us into the new IM C6000. The UI is so much faster and is less complicated too. Those factors make the IM C6000 much easier to use. Thanks to KDI for being our office automation partner and to you for being a true professional Account Manager."

Andrew Holowka

IT Manager

Introduction

Company: CFAR
Industry: Consulting
Client: Andrew Holowka, IT Manager

Challenge

CFAR sought a more efficient and user-friendly office automation solution to replace their existing printer, aiming to streamline workflows and reduce complexity for their staff.

Solution

KDI, led by Senior Account Manager Pete Rorke, introduced the Ricoh IM C6000, a multifunction printer designed to enhance productivity through its faster and more intuitive user interface. This upgrade was complemented by KDI's ongoing commitment to customer service and innovation.

Key Benefits

- Improved User Experience: The IM C6000 offers a faster, less complicated user interface, making it easier for CFAR's staff to operate and manage printing tasks.
- Proactive Partnership: Pete Rorke and KDI provided continuous support by keeping CFAR informed of the latest trends and inviting them to explore future innovations in office automation.

Results

- Enhanced Productivity: The faster and more efficient Ricoh IM C6000 has streamlined CFAR's office operations, allowing staff to focus on core tasks with fewer disruptions.
- Long-term Relationship: KDI's dedication to service excellence and proactive engagement has solidified CFAR's confidence in their role as an office automation partner.

Conclusion

KDI's ability to deliver cutting-edge technology solutions and exceptional customer service makes them a trusted partner for CFAR. Their commitment to enhancing office efficiency through innovative products and dedicated support continues to drive customer satisfaction and operational success.